

Guest information

Welcome to the Hotel Duda!

In order to make your stay at our hotel as comfortable as possible, we have some information for you below .

First aid

Emergency 112

Hospital Ilmtalklinik Pfaffenhofen
Krankenhausstraße 70, Tel. 08441 790

Or Klinikum Ingolstadt
Krumenauerstraße 25, Tel. 08441 8800

Plaster and bandage material for minor injuries can be obtained from our reception and service staff

Pharmacy The nearest pharmacies are located in Reichertshofen
Engel Apotheke, Herrnstraße 20, Tel. 08453 7046 oder
Margarethen-Apotheke, Marktstr. 4, Tel. 08453 1484

Adapter For electrical equipment you can get with a little deposit at the reception.

Baby equipment In addition to a cot, you can also borrow a changing mat, a high chair, a baby food warmer, a bib and a baby spoon. Just ask at reception.

Bathrobe You can borrow on availability for 5.-Per stay at our reception.

Bathroom chair You need a chair for the bathroom? Please do not hesitate to contact our housekeeping staff or the reception.

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Assessment: You were completely satisfied and would like to share this with other people? We appreciate your positive feedback on www.booking.com,/TripAdvisor or Holidaycheck.

Bed linen We change your bed linen twice a week – on request also daily. In view of our environment, however, we would like to ask you to consider whether this is necessary.

Ironing For safety reasons, it is unfortunately forbidden to use your own electrical equipment in the room – we will gladly lend you an iron with ironing board.

Check In You have purchased your room with the help of our check in machins and need an invoice with company address in addition to the receipt? Please contact our reception in the morning, who will be happy to create a bill with a complete company address.

Check Out Please vacate your room no later than 11.00 a.m. If you want to use your room for longer time, please contact our reception – we will be happy to check your wishes.

Should you already have to leave, while our reception is not yet occupied, (from 07.00 a.m.) please keep your room card in your room.

If you have to leave while our reception is not open (from 7 a.m.), please put your room card in the mailbox on the ground floor next to the elevator (school bag shape).

Shopping Everyday products and groceries are available at NORMA (behind the Burger King at the roundabout) or in Reichertshofen. There you will find in the Munich and

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Wackerstrasse discount stores such as EDEKA; ALDI, LIDL or Rossmann.

Express-
Check-Out

We are happy to offer you this service if the company has assumed the costs, your credit card details are available or you have already paid on arrival. Simply put your room card in the mailbox (satchel shape) next to the elevator on the ground floor.

Fire

Emergency 112

We hope that nothing ever happens. Our guest rooms and public areas have smoke detectors. In case of a fire please behave quietly, leave the house by the signposted emergency exits and search for the gathering place according to signs. Please Follow the presencelsungen of the personnel or the emergency staff.

Tv

Please switch the TV only so loud that your room neighbor is not disturbed. A current program booking list can be found on the desk

Our TVs have an electronic TV programme. To do this, press the "Guide" button on the remote control. To navigate, select the arrow keys, select the desired program with OK.

Photo copies

You are welcome to make photocopies in B/W and colour at the reception. You are also able to make scans as PDF to mail.

Breakfast

You can enjoy our extensive breakfast buffet from Monday to Friday from 6:30 a.m. to 10:00 a.m., on Saturdays from 7:30 a.m. to 10:00 a.m. and on Sundays and public holidays from 7:30 a.m. to 10:30 a.m.

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Leisure	<p>The Ingolstadt region offers a variety of leisure activities and beautiful parks. The Klenzpark in Ingolstadt, for example, is particularly recommended. There are also many smaller lakes nearby, such as the Nöttinger Weiher - a local recreation area with many activities. For sporty types, the Geisenfeld water ski park invites you to go wakeboarding.</p> <p>If the weather is bad, we recommend a visit to the Audi Forum in Ingolstadt, the Bavarian Police Museum or the Danube Island Museum.</p> <p>In Pfaffenhofen, the cinema and the bowling center (opposite the cinema) are ideal for leisure activities.</p>
Drinks:	<p>You are welcome to contact our Lobby bar (open till 10 p.m) .</p>
Luggage service	<p>We are happy to help you with your luggage transport on request.</p>
Luggage	<p>You are welcome to leave for safekeeping. We will keep it in a locked room until your departure or until your room is ready for occupancy.</p>
Towels	<p>We change your towels only when dropped down to the floor.</p>
Cash machine	<p>The next machine is at the OMV gas station behind Norma.</p> <p>You can find other vending machines in Langenbruck: Sparkasse, Pörnbacher Straße 9A Volksbank, Dorfstrasse 20</p>
Emergency exits/ Escape routes	<p>There are signposted paths from each floor to the open. Please inform yourself about the escape route.</p>

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Please do not use the elevator in case of a fire alarm.
Escape notes can be found At your room door.

General Help	You need help with the TV, WLAN or other equipment of our house? Our staff will be happy to help you.
Extra blanket	Please contact the reception to receive an extra blanket upon request.
Slippers	Terry slippers are available on request at the reception.
Amenities	are available at the reception.
Children	We will be happy to provide you with baby cots or cots if necessary – please contact our staff.
Pillow	For your personal comfort and a restful sleep, our pillows and bedding are of high quality from the manufactory laundry crown. There is an allergy-friendly pillow in two different sizes on your bed.
Credit cards	In addition to cash, you can also pay with EC-cash/Maestro, MasterCard, Visa, Diners and American Express.
Charging devices	With universal USB connection as well as Apple-specific you get at our reception.
Computer Help	Please contact reception during duty time (7 a.m till 10 p.m) to fix your problem.
Copies	You can make copies in b/w and colour at the reception desk. You are also able to scan to mail as a PDF.
Sewing kit	is in your wardrobe.

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- Parking** Please pay attention to the markings in the floor so that your "park neighbor" can also comfortably get in and out the car. Parking is free of charge, unfortunately we cannot accept any liability for damage caused by burglary, vandalism or theft.
- Radio** You can also receive radio programs via our TV. Please refer to the booking overview for the current stations.
- Reception** Our reception is usually served daily from 7-22. On weekend we are on duty between 07.30 till 22 If we are not present during this time, please contact us via our telephone number and your call will be forwarded.
- We are unfortunately not reachable outside these times.
In emergencies, please dial 112.
- Smoking:** Smoking is prohibited in all public areas as well as rooms. We therefore ask our smoking guests to smoke only outdoors, and The Ashtrays provided for this purpose.
- The doors to the escape staircase may not be opened as otherwise the alarm will be triggered and in this case, you are liable for payment.
- If you are not aware of our instructions, we will allow you to charge up to 500.-Euro for a particularly intensive cleaning of your room and possible loss of use.
- Umbrella** We will not leave you in the rain, you are welcome to rent an umbrella at the reception.

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Restaurant:

Our hotel is a hotel Garni (Bed and breakfast) – this means that we do not have an a la carte restaurant. We can only offer you a small selection of pizzas and tarte flambées.

However, there are some restaurants nearby that we would like to inform you:

Gasthof zur Post German/Bavarian Cuisine
Marktplatz 5
85283 Wolnzach,
Phone 0 84 42 - 6 06 07
Closed on Tuesday

Gasthof Häussler Regional specialities, International cuisine
Pörnbacher Straße 28
85084 Langenbruck
Phone 08453 7284
Closed on Tuesday

Gasthof Fröhlich German cuisine
Pörnbacher Straße 29
85084 Langenbruck
Phone 08453 3460
Beer garden only on Wednesdays, depending on the weather, Thursday closed

La Fonte Italian cuisine
Stadtplatz 11, 85290 Geisenfeld
Phone 08452 - 73 54 45
Closed on Mondays

La Sicilia Italian cuisine
Bachstraße 2, 85084 Winden
Phone 08453 - 1717
Closed on Mondays

Poseidon Greek cuisine
Stadtplatz 11, 85290 Geisenfeld
Phone 08452 70 856
Closed on Tuesdays

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Security:	For the safety of all guests staying in the hotel it is strictly forbidden to use their own electrical appliances such as heating plates or kettles in the room.
Cleaning shoes	You can find a shoeshine sponge in your closet or use the shoe shine machine in the entrance area.
Shopping	<p>The Ingolstadt village (motorway exit Ingolstadt Süd) is particularly popular. With more than 110 shops, it is one of the ten largest outlets in Germany.</p> <p>The shopping centre "Westpark" in Ingolstadt, very close to the clinic or the Olympia shopping centre in Munich, is also highly recommended.</p>
Languages	The staff of the House speak German and English.
Disorder	If you notice a deficiency, please contact our Reception. We try to remedy this as soon as possible.
TAXI	<p>Funktaxi Ingolstadt 08441 19410</p> <p>Alhasan Taxi, Ingolstadt 0173/5214005 oder 0176/58880600</p> <p>Taxi Reichl, Phone 08453 1626 / Mobil 0171 624 26 26</p> <p>Taxi Faltermeier, Phone 08441 18366/Mobil 0171 360 5050</p> <p>Taxi Vogl, Phone 08453 33 99 193 / Mobil 0171 5 600 600</p> <p>Alpha Taxizentrale Phone 0841 9008908</p>
Phone	On request, we can also provide you with a mobile phone in your room. For this we need a copy of your ID and valid credit card details.

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wake up service We will be happy to provide you with an alarm clock on request – you will receive it at the reception.

Valuables Can be stored in the safe at the reception.

WLAN Free WiFi is available in the rooms and public areas. Search for Hotel Duda in your WiFi network. The connection occurs automatically without a password.

Please understand that we must forward claims based on illegal activity on the Internet to you.

Room card For confidentiality reasons, please refer to our Room tickets do not have a hotel name and address.

If you lose the card or forget it in the room, you can make a copy at any time by the check in machine in front of the main entrance, specifying the room number and your name.

Room Cleaning Your room will be cleaned daily – with permanent rental depending on Agreement. Out of respect for the environment, we change line bedding without contamination only twice per Week.

On request, of course, every day – please indicate to the reception.

Newspapers At our reception we hold a selection of Daily newspapers and magazines are available for sale.

Additional blanket If you wish, you can receive an additional blanket – please contact our housekeeping or reception staff.

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Did we forget something?

We are happy to answer your suggestions and ideas – please contact our staff.

Thank you and a pleasant stay wishes you

Your team from the hotel Duda